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435850.0047 (HLS-143)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

William M. RAVEIS, Jr.

Serial No.: 09/759,621

Filed: January 11, 2001

For: **SYSTEM AND METHOD FOR
MANAGING CUSTOMER
RELATIONSHIPS OVER A
DISTRIBUTED COMPUTER
NETWORK**

Examiner:

Group Art Unit:

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Commission for Patents
Washington, D.C. 20231

**TRANSMITTAL OF
INFORMATION DISCLOSURE STATEMENT
WITHIN THREE MONTHS OF FILING DATE OR
BEFORE MAILING OF FIRST OFFICE ACTION**

Sir:

In accordance with 37 C.F.R. §1.56, the materials listed on the attached form PTO-1449 are being brought to the attention of the Examiner for consideration in connection with the examination of the above-identified patent application.

The filing of this information disclosure statement shall not be construed to be a representation that a search has been conducted, nor shall it be construed as an admission that the information cited in the statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on the date indicated below.

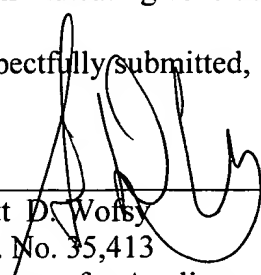
Date: April 18, 2001

Scott D. Wolsey

April 18, 2001

It is respectfully requested that the Examiner return a copy of the attached form PTO-1449 with initials or other appropriate marks indicating consideration of the cited materials.

Respectfully submitted,



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Date: April 18, 2001

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